



VOLUSIA COUNTY SHERIFF'S OFFICE
Sheriff Ben F. Johnson

Departmental Standards Directive

VOLUSIA COUNTY SHERIFF'S OFFICE
MISSION STATEMENT AND VALUES (CALEA 12.2.1 a)

The primary mission of the Volusia County Sheriff's Office is to provide a safe and secure environment for the residents and visitors of Volusia County through Department programs and community policing efforts.

This goal will only be accomplished through a mutually cooperative relationship between the Sheriff's Office, the other Volusia County law enforcement agencies, and the community it serves. By working together, we can maintain the peace, provide safety and security for our citizens, and reduce crime and/or the fear of crime. The Sheriff's Office will seek to understand and confront the underlying problems, which lead to most calls for service. Through problem solving and Community Policing, the Sheriff's Office will seek to significantly improve the quality of life for its citizens, and enhance the experience of visitors to Volusia County.

To be successful in our mission, we require the commitment of the administration, every employee of the Sheriff's Office, and the citizens of the County, all working together to maintain the Volusia County Sheriff's Office as a trusted source for assistance. All Sheriff's Office personnel will make every contact with the community a positive one, a contact, which places us a step closer to a partnership with every resident they meet. Members will be courteous and helpful at all times. The foundation of this organization is defined by its employee's honesty, moral standards, compassion, sincerity, and caring attitude. To accomplish this mission, the following pillars of character must be the basis for all our actions:

TRUSTWORTHINESS

To be worthy of the trust that has been placed in us, each member will conduct all of our affairs with honesty, reliability, loyalty and integrity. The Volusia County Sheriff's Office demands the highest level of integrity from its employees. Integrity is the hallmark of the Volusia County Sheriff's Office and we are committed to the highest performance standards, ethical conduct, and truthfulness in all relationships. We hold ourselves accountable for our actions and take pride in a professional level of service to all.

RESPECT

The Volusia County Sheriff's Office recognizes that our members are our greatest assets, and our action shall reflect this belief. The members will respect the citizens and recognize their ethnic and cultural diversity. We will respect each other as professionals and fellow human beings. Every person, regardless of personal status, will be afforded every courtesy and right to which they are entitled. It will be our ongoing effort to strive to bring equal justice and dignity to all to whom we come in contact.

RESPONSIBILITY

We will strive for personal and professional excellence, dedication to duty and delivery of quality service to the public. We are part of a team dedicated to the safety and protection of our community. Our actions will reflect intelligent, sincere, efficient, and courteous service. The Sheriff's Office will make a commitment to provide only the best, most knowledgeable personnel possible and will strive to keep training and education a priority.

The Volusia County Sheriff's Office has made a commitment to the community to provide the highest level of service possible. This shall be accomplished through our Community Policing Program and by maintaining our International accredited status by meeting or exceeding the Standards established by the Commission on Accreditation for Law Enforcement Agencies. Our policies and procedures reflect this goal. Our staff is dedicated to this service standard. Ultimately this dedication will benefit the community, the Department and the individual staff member.

FAIRNESS

Each member of the Volusia County Sheriff's Office will treat every person with fairness, justice and openness. Our interaction with the public will be impartial, without favoritism or prejudice. We will hear people out, listen to them and consider what they have to say before making decisions. We will be sure that the consequences for misbehavior are consistent, certain and proportional to the wrongdoing.

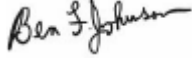
CARING

We will be compassionate and considerate in our dealings with the community and the victims of crime. The Volusia County Sheriff's Office has a philosophy and tradition of giving of our time, support, comfort and selves to improve the lives of those in need.

CITIZENSHIP

As highly visible role models in the community, we will be good citizens. We will pursue the common good and participate in making things better by voicing our opinions, serving on community organizations and working with the rest of the community to make them better, cleaner and safer. We will be exemplary in respecting and obeying the law, **thereby honoring the principles of democracy to which we are committed.**

Approved:



Ben F. Johnson
Sheriff, Volusia County