




Brevard County Sheriff's Office
Titusville, Florida

MEMORANDUM

D. L. [Signature]
1/24/17
*Check with
[Signature]

TO: Chief Deputy Douglas Waller

FROM: Agent Orlando Vecchio, Staff Services Unit 

DATE: January 20, 2017

RE: Command Inquiry 2016-CI-033

I. Summary:

On October 17, 2016 at approximately 2310 hours, Deputy Chad Mangrum, ID#1441, responded to a disturbance located at 1000 Genevieve Avenue in Rockledge (CR#2016-353757). This incident was initially investigated and documented as a battery/domestic violence call for service and a subsequent arrest was made of Mrs. Becky-Jo Torres. She was taken into custody and transported to the Brevard County Jail at approximately 0200 hours on October 18, 2016 and placed on \$0 Bond for Battery/Domestic Violence.

Upon her release from the jail, Mrs. Torres responded to a medical provider due to her injuries and immediately following treatment came to the Sheriff's Office Criminal Investigations Services location to speak with an agent regarding her arrest. She believed that she was the actual victim in this incident and expressed her desire to have the case investigated further. Personnel at CIS arranged to have a West Precinct patrol deputy respond to the CIS building to meet with Mrs. Torres.

Deputy Lauren Donaldson was dispatched and met with Mrs. Torres on this date and conducted a sworn, digitally recorded interview in which she described the events that occurred during the night of October 17, 2016. Deputy Donaldson also photographed injuries that were being presented by Mrs. Torres. During this process, Mrs. Torres stated that the arresting deputy, who she identified as "Chad," did not obtain a statement from her and did not collect any photographs of her bruising at the time of his investigation. Deputy Donaldson also followed the protocol for a Domestic Violence Strangulation Examination, requesting the services of the SAVS advocate and registered nurse to conduct the exam. Mrs. Torres consented to the examination and it was ultimately completed. Deputy Donaldson also completed a supplemental report further detailing the newly obtained information.

Based upon this new information obtained by Deputy Donaldson and a review of the original report completed by Deputy Mangrum, it was apparent that the initial investigation may not have been as comprehensive as it appeared and may have lacked significant details. These details may have changed his course of action if they had been properly addressed as per agency policy. It also became apparent that with this new information, there was probable cause being established for Mr. Ryan Hicks, the initial alleged victim in this incident. The case was referred to Domestic Violence Agent Stacie Moore with CIS on Friday, October 21, 2016 for follow up investigation. Agent Moore obtained sworn additional statements which had not been obtained in the original investigation.

As a result of the continuing developments in this investigation, Sergeant Alan Morrison, who supervises the Domestic Violence Unit, contacted Assistant State Attorney Kimberly Kroflich to discuss the actions of the initial responding deputy and the potential error in the arrest of Mrs. Torres. Ms. Kroflich advised that her office had received the original case report and would be awaiting the subsequent supplemental reports prior to making a filing decision.

On October 31, 2016, the State Attorney's Office made the decision to "no file" on the original Domestic Violence case.

The following bulleted information was determined as a result of the subsequent, follow-up investigation conducted by the Domestic Violence Unit:

- FTO Andrew Johnson and Deputy Ryan Mason also responded to the scene, along with Deputy Chad Mangrum
- According to his report, Deputy Mangrum spoke with Mrs. Torres but her statement was not sworn or memorialized in either written or audio form.
- Deputy Mangrum indicated in his report that he did not observe any signs of injury to Mrs. Torres. Based upon the significance of injuries that were observed the following day at CIS and the treatment Ms. Torres sought upon release from the jail, it could be surmised that she was injured enough for responding deputies to take note and properly document; however, this was not completed. There is no mention of an examination of Mrs. Torres pertaining to her injuries prior to her arrest.
- Deputy Mangrum indicated in his report that he spoke to Mrs. Torres's father, Mr. Campbell (witness), who was also a witness to the incident; although, nothing in his report indicated that a sworn statement was obtained from Mr. Campbell. It did indicate that Mr. Campbell corroborated Mr. Hicks's statement; however, there is no documentation or evidence of this reported statement.
- Mr. Campbell did provide a sworn statement to Agent Moore at a later date in which he advised that he was not given an opportunity to provide a sworn statement by a deputy on scene. It should be noted that Agent Moore's investigation pertaining to Mr. Campbell, *does not corroborate* Mr. Hicks's

account of the incident. Mr. Campbell also indicated that unnamed deputies arrived on scene and only asked where the other parties were located. He advised that he was never provided an opportunity to provide a statement by initial responding deputies.

- Deputy Mangrum indicated in his report that he spoke with Ledger Hicks (witness) and that she was sleeping at the time of the incident. No sworn statement was obtained from this witness by responding patrol deputies. Agent Moore's investigation revealed that Ledger did witness the end of the incident and she provided details in a sworn statement pertaining to what she witnessed.
- Deputy Mangrum indicated that he did attempt to speak with Willow Hicks (witness) but she refused to answer any questions regarding the incident. According to Agent Moore's report, Willow provided a sworn statement (to Agent Moore) but indicated that responding deputies did not take a statement from her.
- Deputy Mangrum did not indicate in his report that he spoke or attempted to speak with Glade Hicks (witness) who was on scene. Glade is listed within the narrative of Deputy Mangrum's report but not listed in a module.
- Deputy Mangrum failed to photograph the entire crime scene at the time of the investigation. Only photographs of Mr. Hicks were obtained and submitted.

Based upon the review of this incident and the subsequent actions of Mrs. Torres, there are concerns that this investigation, initially handled by Deputy Mangrum was inappropriately investigated and agency policies and procedures were not followed. The Domestic Violence Unit has developed probable cause for the arrest of Mr. Ryan Hicks, the alleged victim in Deputy Mangrum's initial investigation. A Capias Request has been submitted to the State Attorney's Office for the charges of Battery by Strangulation/Domestic Violence. These charges are awaiting a decision by the State Attorney's Office. In addition, a formal request for the charges against Mrs. Torres be dropped was submitted. Assistant State Attorney Kimberly Kroflich made the decision to no file the charges on October 31, 2016.

On November 9, 2016, the Staff Services Office received this case for further investigation.

On November 22, 2016, Chief Deputy Doug Waller authorized this investigation.

On December 7, 2016 Deputy Chad Mangrum was served his Notice of Administrative Investigation.

On December 12, 2016 Deputy Chad Mangrum was interviewed at Staff Services.

On December 12, 2016, Deputy Chad Mangrum was placed on Administrative Leave

On December 14, 2016 Deputy Chad Mangrum submitted memo to the Brevard County Sheriff's Office requesting his resignation date be January 1, 2017.

II. Possible Policy Violations:

- 400.04 *Substandard Performance*
- 400.68 *Truthfulness*
- 500.24 *Domestic Violence, Dating Violence, and Stalking*
- 500.26 *Child Abuse*

III. Witness Interviews:

Becky-Jo Torres

On November 30, 2016 at approximately 1515 hours, Agent Moore of the Domestic Violence Unit and I responded to 1000 Genevieve Avenue, Rockledge and met with Mrs. Torres and her father, Mr. Delbert Campbell.

In a recorded interview with Mrs. Torres she advised on the evening of October 17, 2016 she came to her father's residence to check on three of her children. Earlier that evening there had been altercations which resulted in the three children leaving their residence, (Torres's residence) and going to their grandfather's, where their father also resides. This had become somewhat of a common occurrence. Mrs. Torres advised she arrived and just wanted to confirm they were there and to discuss with her father about keeping an eye on the children. She stated when she arrived and knocked on the door, her ex-husband, Mr. Ryan Hicks came to the door and told her to leave, stating no one wanted her there and refused to open the door. Mrs. Torres's father, Mr. Campbell came to the door and let her in. Mrs. Torres advised she was "calm, cool and collected" when she entered the residence. She further stated she had not been drinking or taking any type of drugs. She advised she does not smoke, drink or do drugs and is totally against it. She advised that is a big part of the problem she is having with her three older children.

Once in the residence, she made contact with her daughters, Willow and Ledger in the bedroom and Glade, her son, hiding in the shower. A physical altercation ensued between her and Willow which also ended up involving her ex-husband and her father, Mr. Campbell.

In Agent Moore's interview with Mrs. Torres she describes the altercation as follows:

Once in the bedroom Mrs. Torres advised her daughter Willow stated they weren't going home with her because they hated her and her new husband because they want them to do schoolwork, sports and chores. Mrs. Torres took her glasses off to rub her eyes and Willow grabbed them, snapped them in half and said "Fuck You." Mrs. Torres leaned forward and grabbed Willow by her ponytail and said she couldn't believe she would do that. During this time, Mr. Campbell arrived in the room and tried to separate Willow and Mrs. Torres, telling everyone to calm down. Mrs. Torres advised her back was to the bedroom door when her ex-husband, Mr. Ryan Hicks busted open the door and grabbed

her by the back of the neck, pulled her to the ground and began kicking her. Mrs. Torres began screaming for him to get off of her while she tried to push him off. Mr. Hicks then placed both his hands around the front of her neck and she heard her father yelling "Get off of her." Mrs. Torres then said she heard Willow say, "Get off of her." Mrs. Torres looked at her father as Mr. Hicks had both hands around her neck, applying pressure and said "I can't breathe" multiple times. She stated she began to lose her voice because he was crushing her throat. Mrs. Torres stated she was moving her arms around trying to free herself and may have scratched Mr. Hicks, however she never hit him. She continued to hear Willow yell "Get off her" and her younger daughter, Ledger woke up crying. As she was pushing Mr. Hicks off of her, Mr. Campbell was pulling him off also.

Mrs. Torres advised at the end of the altercation she knew the police had been called so she remained in the room with her daughters and awaited their arrival. She stated she wanted to tell her side of the story, which is why she remained at the residence for the police.

Shortly afterwards, three deputies, (later identified as Deputy Mangrum, Deputy Mason and FTO Johnson) arrived at the bedroom door and told her to stay in the room. She stated none of them told her to separate from the children. She heard them talking in the living room area and assumed they were talking to her father. The three deputies then arrived at the bedroom door again asking to speak with her outside. Mrs. Torres advised once outside, she was told she was under arrest. Mrs. Torres said she asked "For what?" as she was grabbed and pushed against her father's van in the driveway and handcuffed. She asked, "What about me?" and one of the officers said, "What about you? You don't have any marks on you, your ex-husband has scrape marks on his face." She advised she then asked, "What about me, I'm hurt and I have heart surgery in the morning, I have marks all over me, I'm hurt." And they said "No you're not, your fine, deal with that in the jail." During this time Mrs. Torres advised she told the deputies that she had marks on her throat and neck and her lip was bleeding and she was told, "Look at you, your fine you have one scratch, your ex-husband has them all over his face." Mrs. Torres advised during the timeframe of being pushed against the van, she told the deputies they were hurting her hands. Her father exited the residence and asked the deputies to be careful with her because she is fragile, at which time one of the deputies told him to get back in the house or he would be arrested also. She advised her father said ok and told her to do what she had to do. Mrs. Torres said at that time she never said another word until she got to the car.

Once in Deputy Mangrum's car, Mrs. Torres advised she had explained to the deputies that she had a medical condition which caused her to soil herself during the arrest. She stated the area of the car she was placed in was very hot and she was uncomfortable due to having feces on her lower area. After several trips back into the residence, Deputy Mangrum came back to the car and Mrs. Torres again complained of how hot she was and requested he take her jacket off. Deputy Mangrum unzipped the front of Mrs. Torres's jacket and gave her, what she described as a white rain jacket apparatus to sit on to help block the heat from the seat.

Mrs. Torres commented once again about how she couldn't believe she didn't get to tell her side of the story. Deputy Mangrum explained, that he hated situations like hers and has seen lots of these cases, and unfortunately somebody has to go to jail. He explained that if this had happened between her and a neighbor she could have bailed out of jail that night, but since it was domestic violence she would have to see a judge in the morning. He assured her it would be fine, since she had never been in trouble before. Mrs. Torres said ok, however she stated she still didn't understand why no one had asked her for her side of the story. Mrs. Torres replied, "I understand but I don't understand why it's me, I don't understand why nobody's asking me anything, I don't get it. I don't understand any of this." She said "and I'm hurt." I could barely talk, I couldn't swallow.

I asked Mrs. Torres how long they were in the car together prior to leaving for the jail and she advised approximately fifteen minutes.

I asked Mrs. Torres if from the time she came out of the girls room and spoke with the deputies until the time they left to transport her to the jail, did she tell the deputies that her ex-husband had his hands around her throat or that he strangled her. Mrs. Torres stated, "Oh, yes, yes I did, I said look at my neck, look at my throat", she stated she had scratches across her throat at that time. I asked if anyone looked at her injuries, if they had used a flashlight to look at her. She advised nobody did anything. She stated that she was hurt, and had a heart condition and nobody was helping. She advised she was told, "Your fine and they will deal with you in jail".

Once they left the residence, Mrs. Torres advised she was driven straight to the jail, where she sat in the back of the patrol car in the sally port area for approximately two hours talking to Deputy Mangrum. She advised she kept saying she didn't understand why she wasn't allowed to give her statement. She said Deputy Mangrum kept saying I know, it's domestic violence, these cases break my heart. Mrs. Torres advised, Deputy Mangrum was stalling to take her in the jail knowing how nervous she was. She advised he would look her name up in different states on his computer to see if she was wanted. She advised they talked about his personal life and about her children. She further advised she had told him her throat was sore and she couldn't swallow, which Deputy Mangrum advised she would be ok, they would take care of her in jail.

Once they entered the jail, Mrs. Torres advised, Deputy Mangrum removed her handcuffs immediately, stating he knew they were hurting her and she was hurt. She then advised she sat in the room with the two desks for approximately thirty minutes prior to being turned over to the jail staff.

Delbert Campbell

On November 30, 2016 at approximately 1615 hours, I conducted a recorded interview with Mr. Delbert Campbell at his residence on 1000 Genevieve Avenue, Rockledge, Florida. Mr. Campbell advised through a series of events throughout the evening, three of his grandchildren were at his residence for the night. The children's father, Mr. Ryan

Hicks, lives at the residence also and is divorced from Mr. Campbell's daughter, Mrs. Becky-Jo Torres. At approximately 2300 hours, Mrs. Torres came to the residence looking for her children. Mr. Hicks went to Mr. Campbell's bedroom door and advised him that Mrs. Torres wanted to come in and he wasn't opening the door for her. Mr. Campbell advised he let Mrs. Torres in the residence. She asked where her son, Glade was and he replied he didn't know Glade was there, he had been sleeping. They walked in to the girls' room and found Glade hiding in the shower. Mr. Campbell advised, Mrs. Torres began speaking to all three children about their recent behavior and how they had been treating her. He advised she was calm and not yelling at this point. Her oldest daughter, Willow and her became involved in an altercation which caused Mr. Campbell to step in and try to separate the two. During this time, Mr. Hicks came in the room and also became involved in the altercation which resulted in the police being called. Mr. Campbell advised once the altercation ended, Mr. Hicks went to his room and locked the door, Mr. Campbell walked outside and called the police and awaited their arrival. He advised Mrs. Torres stayed in the bedroom talking to the girls.

When the police arrived, Mr. Campbell advised two deputies, (later identified as Deputy Mangrum and Deputy Mason) came through the door together followed shortly afterwards by another deputy wearing one stripe, (FTO. Johnson). He advised he pointed them towards the bedrooms where everyone was. The deputies went back and spoke with Mr. Hicks and possibly Glade. The three deputies then came back into the living room where Mr. Campbell was still sitting, and conversed for a few minutes. They then called for Mrs. Torres and asked to see her outside. Mrs. Torres came out of the girls' room and walked with the deputies out the sliding door. Mr. Campbell said he believed the deputies were going to ask Mrs. Torres her side of the story. Once outside the deputies told Mrs. Torres, if she hadn't shown up at the residence tonight, this wouldn't have happened, so she was under arrest for domestic violence. Mr. Campbell advised at that time, Mrs. Torres was surprised and as she was saying "What?" one of the deputies spun her around and pushed her into Mr. Campbell's van. Mr. Campbell advised he told Mrs. Torres to just do what they say. At this time he was told by FTO Johnson, to get back in the house or he would be under arrest. Mr. Campbell advised he said yes sir and stood there out of the way. Mr. Campbell had commented he is prior law enforcement and served as a deputy sheriff in Maine for seventeen years and didn't want to interfere. He heard Mrs. Torres say they were hurting her arm and asking what about her side of the story. Mr. Campbell advised he then asked the deputies to be careful with her because she is very delicate, she has a heart condition and she's not in very good health. He advised the deputy said "We'll tell the nurse" as they placed her in the backseat of the patrol car.

Mr. Campbell advised once they arrested Mrs. Torres, the deputies came in the house and tried to speak with Willow who was not very cooperative. Mr. Campbell further advised he was never asked to give a statement at any time or asked if he had witnessed the incident. He stated they never even asked him for his information.

Deputy Ryan Mason

On December 7, 2016 at approximately 1810 hours, Agent Kraig Hupfer and I met with Deputy Ryan Mason ID#2057 at the Brevard County Sheriff's Office's West Precinct in reference to domestic violence case 2016-353757.

Deputy Mason advised he was hired in February almost two years ago. He has served on his present shift, Delta Squad, since being released from the field training program.

Deputy Mason confirmed he and Deputy Chad Mangrum responded to 1000 Genevieve Avenue, Rockledge, Florida on October 17, 2016, in reference to a disturbance call. Deputy Mason believed he arrived first and entered the residence alone, where he could hear arguing coming from a bedroom. As he arrived at the bedroom doorway he observed two girls and their mother still arguing. Deputy Mason advised he separated the mother, Mrs. Torres, from the girls and ordered her to another room. By this time Deputy Mangrum had arrived on scene. Deputy Mason stated, Mrs. Torres remained aggravated and continued yelling, and came out of the other room. Deputy Mason advised he then escorted her outside, where she stayed with Deputy Mangrum. He made contact with the grandfather, Mr. Campbell, and the son, Glade, in the living room area. He could not recall specifically what statements were made by them and he did not obtain formal statements from either. During this timeframe Deputy Mason advised he and either Deputy Mangrum or FTO Johnson spoke with Mr. Hicks, (the victim), in the kitchen/dining room area however could not recall what was stated. He did not obtain a formal statement from Mr. Hicks. Deputy Mason advised the three of them discussed the case then concluded that Mrs. Torres and her daughter were fighting and Mr. Hicks tried to pull Mrs. Torres off his daughter when Mrs. Torres turned her anger on him. Due to Mr. Hicks having marks on his face, and Mrs. Torres not having marks and the fact that Mrs. Torres didn't have to come to the residence, this made her the primary aggressor and she would be arrested. When I advised him that Mr. Campbell stated they called Mrs. Torres out of the girls' room and asked her to walk outside, where they arrested her, Deputy Mason agreed that was accurate. He could not recall how Mrs. Torres went from being outside with Deputy Mangrum to being back in the girls' bedroom where she was called out to be arrested.

When asked about who arrested Mrs. Torres, he advised, he and Deputy Mangrum grabbed her by both of her hands. He does not remember her resisting but recalled she didn't like it and was saying "Why, why, why, what did I do?" When asked if he remembered Mrs. Torres stating she was hurt or had injuries, he stated he remembered her saying she had cancer and was going to, or did defecate herself, but did not recall her claiming to be hurt or have injuries. When asked, Deputy Mason did not remember Mr. Campbell interfering with taking Mrs. Torres into custody. He advised he did not escort Mrs. Torres to Deputy Mangrum's car. He advised, he stayed inside the residence and assisted with paperwork such as "rights and remedies".

When questioned, Deputy Mason advised he did not recall taking any formal statements, written or recorded or taking pictures of the crime scene. He was uncertain who photographed Mr. Hicks's injuries.

Deputy Mason could not recall who the call was originally assigned to or who decided to be the primary investigator. He felt that after Deputy Mangrum and FTO Johnson and he discussed what they had heard, it was then determined that Mrs. Torres was the primary aggressor.

Deputy Mason confirmed he has been trained on domestic violence investigations and was familiar with agency policy and procedures. He agreed statements should be obtained as part of the investigation by all parties involved and this particular case they were not.

FTO Andrew Johnson

On December 8, 2016 at approximately 1605 hours Agent Kraig Hupfer and I made contact with FTO Andrew Johnson in the Staff Services conference room in reference to command inquiry 2016-CI-033.

The interview was in reference to a domestic disturbance 2016-353757. FTO Johnson advised he remembered the call and arrived after Deputies Mangrum and Mason had already been on scene. Upon his arrival, he recalled the grandfather, Mr. Campbell, sitting on the couch in the living room with at least two juveniles. He met with Deputies Mangrum and Mason in the living room where they advised they had developed probable cause for Mrs. Torres. They requested Mrs. Torres exit the residence with them. Once outside of the residence, FTO Johnson advised, Deputies Mangrum and Mason went to place her into custody, however, "she wasn't having a part of that." FTO Johnson stated she was resisting and pulling away and was borderline having to get escorted to the ground. He walked over and assisted them getting her in handcuffs. He further advised the grandfather got up and started coming outside at which point he told him to get back. I asked FTO Johnson if Mrs. Torres had made any comments about being injured or having injuries. He advised she stated she had some sort of issue which resulted in her messing herself. He did not recall her making statements about what her husband had done to her. He advised Deputy Mangrum escorted Mrs. Torres to his patrol car as he followed to ensure there were no more problems. He advised she had calmed down some but still had to be told several times to get in the back of the car.

After Mrs. Torres had been placed in the patrol car, FTO Johnson advised he went back to the residence while Deputy Mason stayed by the car. While inside he observed Deputy Mangrum assisting Mr. Hicks, (victim) with completing a statement. He also advised he noticed Deputy Mangrum had his camera hanging from his wrist so he assumed he had taken photographs. FTO Johnson advised he asked if Deputy Mangrum needed any further assistance and was told he had completed everything. FTO Johnson advised he left while Deputies Mangrum and Mason were still on scene.

I questioned FTO Johnson as to his role on scene as a senior deputy and a field training officer and if he observed procedures being followed. He advised Deputy Mason was the newest deputy there but advised he does a thorough investigation and Deputy Mangrum has been around for two or three years and he had no reason to question his decisions or investigations. He added that up to that point, he had known Deputy Mangrum to "do the right thing." FTO Johnson stated that he believed the two daughters on scene were "a little less than cooperative during the whole thing." FTO Johnson also recalled he went into one of the bedrooms where he observed a broken lamp. He stated he remembered hearing something earlier about a lamp being thrown and assumed this would have been the crime scene. He advised he did not recall any significant injuries on Mr. Hicks while he was inside the residence.

When asked if the grandfather, Mr. Campbell had tried to give a statement while he was there or if anyone asked him for a statement, FTO Johnson replied he did not notice him giving a statement or wanting to say anything. The only thing he recalled was Mr. Campbell mentioning something about having had worked for us, and the earlier intervention when they were arresting Mrs. Torres.

FTO Johnson stated if he was the primary investigating deputy on scene, he would have interviewed all parties if cooperative, and documented if they were not cooperative.

IV. Subject Interview:

Chad Mangrum

On December 12, 2016 at approximately 1320 hours, I conducted a recorded interview with Deputy Chad Mangrum reference command inquiry 2016-CI-033. This interview was held at the Brevard County Sheriff's Offices Staff Services conference room. Present during the interview was Staff Services Agent Kraig Hupfer and Coastal PBA representative Al Boettjer.

Deputy Mangrum advised he was hired on October 22, 2012 and had been working West Precinct Delta squad for approximately one year. His current supervisor was Sergeant Beuer.

Deputy Mangrum advised he remembered responding to a domestic violence call on the evening of October 17, 2016. He and Deputy Mason responded, however Deputy Mangrum could not recall who arrived first. He made contact with a man, later identified as Mr. Dilbert Campbell, sitting on a couch in the living room area. When he asked what was going on, Mr. Campbell advised, "She's out of control" and pointed towards the area where the bedrooms were located. Deputy Mangrum advised he and Deputy Mason made contact with Mrs. Torres in the bedroom with her two daughters, Willow and Ledger. He stated she was being very uncooperative and did not want to speak with Deputy Mason as he explained they were conducting an investigation.

Deputy Mangrum explained he made contact with Mrs. Torres's ex-husband, Mr. Ryan Hicks, who resides in the residence. Deputy Mangrum stated Mr. Hicks advised him that the children showed up at the residence and were staying for the night. Mrs. Torres arrived later and began beating on the doors wanting to be let in. Mr. Hicks stated he was not going to let her in because of the way she was acting.

Deputy Mangrum stated that Mr. Hicks advised after refusing to let her in, he went back to his room and shut his door. Eventually Mrs. Torres gained entry into the residence and went to his bedroom door and began beating on it. When he would not answer the door, he heard Mrs. Torres go to his daughter's room and heard an argument begin, then he heard Willow say, "Stop hitting me." As Mr. Hicks entered the room he observed Mr. Campbell trying to separate Mrs. Torres from Willow without much success. Mr. Hicks advised he pulled Mrs. Torres off of Willow and took her to the ground. Mr. Hicks advised once he got up Mrs. Torres kept coming after him, turning her aggression from Willow towards him. Deputy Mangrum advised he observed scratches on Mr. Hicks's face conducive to his statement.

Deputy Mangrum advised, Mr. Campbell told him the same thing that Mr. Hicks advised. Mr. Campbell added when he went into the room he observed Mrs. Torres standing over Willow by her bed however did not believe she was striking her. He then attempted to pull Mrs. Torres away from Willow. That is when Mr. Hicks arrived in the room. Deputy Mangrum advised while speaking to Mr. Campbell he never mentioned Mr. Hicks hitting or strangling Mrs. Torres. He also advised when Mr. Hicks let Mrs. Torres off the ground she came after Mr. Hicks again. [REDACTED] call 911. Deputy Mangrum advised Mr. Campbell would not give him an official statement because he didn't want to get his daughter in trouble, he just wanted her to calm down. Deputy Mangrum advised he asked Mr. Campbell personally for a statement and he refused. Mr. Campbell verbally advised him that Mrs. Torres was out of control because she was going through a lot of stress right now. She was just diagnosed with a terminal illness and the kids kept getting in trouble. He didn't understand why she came over there upset when she knew the kids were there.

Deputy Mangrum advised throughout his investigation, Mrs. Torres was uncooperative. She did not want her children interviewed and was angry that Mr. Hicks was living in the residence. Deputy Mangrum advised she kept saying she wanted him trespass from the property. Deputy Mangrum stated no one he interviewed that night described Mrs. Torres as "Calm, cool, and collected" as she had described herself in my previous interview with her. Deputy Mangrum stated, Mrs. Torres never mentioned being strangled, only that Mr. Hicks burst in the room and threw her down and put his foot on her.

Once they asked her to step outside of the residence and tried to speak to her, she remained uncooperative. Several times she tried walking away as if she had other things to do and didn't have time for them. Once they attempted to take her into custody he advised, Mrs. Torres kept pulling away and actively resisting their efforts. He added she met the criteria for resisting, however based on what he had learned from her father about

what she has recently been going through, he did not feel the need to charge her with additional charges.

Once they placed her in the patrol car, Deputy Mangrum advised Mrs. Torres calmed down. He also advised he did not have knowledge of her soiling herself and stated if he had known that, he would not have used an article of his clothing for her to sit on. He did remember her saying she was going to soil herself but did not know she had.

After Mrs. Torres was secured in his patrol car, Deputy Mangrum obtained only a written statement from Mr. Hicks. No other statements either written or recorded were obtained. When asked why he did not attempt to obtain a statement from Mrs. Torres once removed from the scene or at the jail, Deputy Mangrum advised, "I don't know."

Deputy Mangrum advised he checked Mrs. Torres for injuries and observed none. He advised he did not remember her lifting her shirt to reveal any potential injuries. Deputy Mangrum failed to photograph Mrs. Torres to document lack of injuries. He advised since Mrs. Torres did not complain of injuries he did not feel the need to document this with photographs. He stated he understood the policy to read, take photos of physical injuries. Deputy Mangrum advised he was in the girl's bedroom and did not notice it to be in disarray. He did not remember the beds being moved away from the walls. He did not see a lamp which had reportedly been thrown. He admitted not photographing the room as a crime scene during his investigation.

I advised Deputy Mangrum that from the time he arrived at the jail until the time the jail booked Mrs. Torres was one hour and twenty five minutes. According to Mrs. Torres, they sat in the room with the two tables, (Booking Room) for approximately thirty minutes. Deputy Mangrum agreed that amount of time seemed accurate. I advised Deputy Mangrum that is close to one hour that he and Mrs. Torres would have been in the patrol car in the sally port. He advised Mrs. Torres was concerned about the process since she had never been arrested before. She was afraid she was going to get beat up. Deputy Mangrum advised he tried to explain to her what he could and reassure her she would be safe. He was doing this as he was completing his paperwork to book her in the jail. He also stated at times there are computer issues with transmitting documents that take up time. He advised he did converse with her about her daughter and told her he would not put up with his daughters talking to him the way her daughters talked to her and others.

When I asked Deputy Mangrum if he contacted D.C.F. he advised he believed so, however, there was no mention of this in his report. Deputy Mangrum advised he is pretty sure he would have, however he had forgotten to put it in his reports before and was uncertain if he had contacted them for this case. Deputy Mangrum advised he knew contacting DCF was agency policy when children are involved.

Deputy Mangrum was given the opportunity to reflect back on this case and how his investigation was completed. He concluded, he should have taken pictures of the crime

scene. He stated if there was no injuries he didn't think he needed to take pictures of Mrs. Torres, however if she would have been cooperative he would have photographed her.

V. Other Investigative Efforts:

After his interview on December 12, 2016, Deputy Mangrum was placed on Administrative Leave with Pay. While conducting an inventory of his assigned patrol vehicle I determined that the car was out of compliance with policy as it was filthy dirty inside and had numerous items of contraband and/or items of paperwork that Mangrum had not submitted. The first thing that I noticed is that when I unlocked the vehicle, there was already another key in the ignition. I started the vehicle and observed the "Driver Information Center" display alerting that the air pressure was low on the left front tire. Upon inspecting the tires, the left front tire visibly appeared to be low on air pressure. The vehicle was dirty and the interior had a strong odor of cigarette smoke. The floorboards and center console areas were covered in what appeared to be dirt, sand and cigarette ashes.

During an inspection of Deputy Mangrum's vehicle, eleven yard signs with "Cash for Houses 321-209-3814" written on them were located in the trunk along with a staple gun and a box of staples. The evidence suggests that Mangrum was placing these signs out while he was working because all the signs appeared to be new as they were clean and did not have any staple holes in them. When I called the number listed on the signs, a voicemail advises, "you have reached Chad, sorry I missed your call." I identified the voice on the message as being Deputy Mangrum's.

Also located was an ATT flip phone, a "Marantec" garage door opener and an Amerigroup RealSolutions Medicaid card, belonging to a person with an address in Georgia (this item was mailed back to the address listed on the card). Attempts to contact Deputy Mangrum to determine ownership of the garage door opener and flip phone met with negative results. The garage door opener and AT&T flip phone were placed in to a North precinct evidence locker as found property. The phone was entered into NCIC/FCIC by operator 0585 @ 1515 hours on January 12, 2017, refer to CR#2017-013307.

On December 13, 2016 Agent LaRoche and I removed the remaining contents of unit 2260, returning agency property to Central Logistics. During this process the following items were located:

- Two completed Trespass warnings from CR# 14-081578 (never entered).
- One completed DUI Traffic Citation, #1143-XFF dated 12/15/2015 (all copies).
- The pads that were with his assigned AED had expired in 01/2013 & 5/2015
- A legal pad with notes that appeared to reference possible real estate sales.

The two trespass warnings were turned over to the Records Unit.

All copies of the DUI citation were sent to the Clerk of Courts with a "Void Citation Affidavit." Regarding this item, investigation determined that the person named on this citation had in fact been arrested and charged with a DUI under a different citation number, it is unknown why this citation was not used. The DUI case had been concluded in the court system.

Once the vehicle was emptied, it was turned over to Fleet Maintenance. We were later advised that due to the condition, it was sent to an outside cleaning service to restore it to agency standard.

Upon reviewing Deputy Mangrum's investigation, it was unclear whether the Florida Department of Children and Family Services had been notified. I contacted DCF supervisor Susan Cameron via telephone, she advised that they were aware of this incident. Mrs. Cameron stated that she could not tell me who called in this incident but it was not the Brevard County Sheriff's Office.

VI. Recommendations:

On October 17, 2016, Deputy Mangrum responded to and assumed the role of primary investigating deputy on domestic violence case 2016-353757. At the conclusion of Deputy Mangrum's investigation, he determined Mrs. Becky-Jo Torres to be the primary aggressor and subsequently took her into custody.

Subsequent investigation by Agent Stacie Moore determined that Ms. Torres was not the primary aggressor. Agent Moore determined that Mr. Hicks was the primary aggressor, she completed a Capias request for Hicks charging him with "Battery by Strangulation-DV." Refer to CR #2016-358251.

During my investigation of this matter I reviewed the work product completed by Deputy Mangrum and by Agent Moore. During my review I determined Deputy Mangrum:

- Failed to photograph the entire crime scene. The initial crime scene was the bedroom where Mrs. Torres located her children and the altercation occurred. No photographs were taken of the condition of the room or the lamp that was allegedly thrown. No photographs were taken of Mrs. Torres to prove or disprove her allegations of being strangled and kicked. No photos were taken of the eyeglasses which were supposedly broken. Photographs were only taken of Mr. Hicks and his injuries.
- Failed to obtain statements from the witnesses and participants in this matter. No articulation as to why other statements were not obtained. Only Mr. Hicks's statement was documented. Deputy Mangrum advised in his report that Mr. Campbell corroborated Mr. Hick's statement but would not provide an official statement. Mr. Campbell advises in two separate interviews he was never asked to provide a statement.

- Failed to notify D.C.F. as per policy after determining juveniles were involved in the domestic violence incident.

During the course of the investigation into the handling of the DV case, the following violations were also discovered:

- Deputy Mangrum issued trespass warnings to two individuals in March of 2014, however he never completed a trespass incident report or had the warnings entered into our system.
- Deputy Mangrum completed an additional DUI citation for a case and failed to properly void it out when he realized he did not need it.
- Deputy Mangrum failed to maintain his assigned vehicle and other equipment in a state of operational readiness. His vehicle was found to be cluttered and disorganized and filthy dirty. His assigned AED was found to have chest pads that had expired over a year ago.
- The evidence suggests that Deputy Mangrum utilized his agency assigned vehicle to assist in his personal business as he was carrying around a large supply of signs for his business in the trunk and was carrying around a staple gun to mount the signs.

Based on these findings, it is my recommendation that the following administrative violations be closed as **Sustained**:

- **400.04 Substandard Performance**
 - A. Incompetence
 - B. Carelessness
- **500.24 Domestic Violence, Dating Violence, and Stalking**
 - A.2 (5) (8) Patrol, Responsibilities
- **500.26 Child Abuse**
 - A (1) Initial Response
- **300.24(A) Secondary Employment / Off-Duty Work Details**
- **200.10 Agency Owned Vehicles**
 - G (1) Care and maintenance of Agency Vehicles

It is my recommendation that the following administrative violation be closed as "Not Sustained"

- **400.68 Truthfulness**

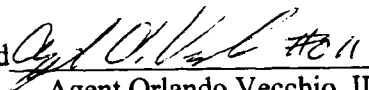
As Deputy Chad Mangrum had resigned his position with the Brevard County Sheriff's Office prior to the conclusion of this case, no further action is needed.

VII. Enclosures:


- Copy of Deputy Mangrum's case report 2016-353757
- Copy of Deputy Donaldson's supplemental report
- Copy of Agent Stacie Moore's Case Package 2016-358251
- Notice of Intent to Discipline (Commander Bruce Barnett)
- Authorization for Administrative Investigation 2016-CI-033 (Chief Doug Waller)
- Notice of Administrative Investigation
- Administrative Investigation Warning
- Notice of Administrative Leave
- Letter of Resignation (Chad Mangrum)
- Property Receipt
- Copies of Trespass Warnings (2)
- Copy of Voided Traffic Citation affidavit
- Copy of DUI Uniform Traffic Citation 1443-XFF
- Copy of D.C.F. supervisor email
- Copy of letter and insurance cad to Amerigroup (3 Pages)

VIII. Oath

I, Agent Orlando Vecchio, do hereby swear, under penalty of perjury, that to the best of my personal knowledge, information, and belief, I have not knowingly or willfully deprived, or allowed another to deprive, the subject of the investigation of any of the rights contained in ss. 112.532 and 112.533, Florida Statutes.

Signed 
Agent Orlando Vecchio, ID 0011

Sworn to and subscribed before me, the undersigned authority, this 20th day of January, 2017.

Signature 
NOTARY PUBLIC/LAW ENFORCEMENT OFFICER
IN PERFORMANCE OF OFFICIAL DUTIES