

To:

Chief Michael J. Lewis

From:

Agent Charles LaRoche, Staff Services Unit CL #672

Date:

June 17, 2016

Re:

Command Inquiry 2016-CI-011

## I. Summary:

Corrections Deputy Eric Firmin has had ongoing issues with his estranged spouse and her family where, on multiple occasions, law enforcement have been called to deal with various disturbances and allegations of criminal conduct. C/D Firmin resided at a residence in Seminole County with his wife and their three shared children. Also residing in the home is the whole who is actually so son from a previous relationship, Eric Firmin adopted when he and got married.

Along with the law enforcement encounters at Firmin's residence, he was also contacted by the Broward County Sheriff's Office in reference to possible threatening text messages, phone calls, and instant messages that he sent to another man that he thought was involved in a romantic relationship with his wife. Those calls and texts were made on a BCSO issued cell phone.

Based on the concerns that were raised by these allegations, a command inquiry was authorized by Chief Michael J. Lewis.

## II. Prior law enforcement responses involving C/D Firmin:

On April 14, 2016 the Seminole County Sheriff's Office responded to the family's residence in regards to a stand-by/pick up belongings call, this request was made by s father on behalf of who had been asked to leave the residence. This incident was documented under SCSO case #20161052297, this is CAD comments only and no case report exists.

On April 18, 2016 deputies with SCSO responded to multiple calls for service from and her mother,

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The first call came from who stated was in verbal altercation with C/D Firmin. was not on scene and was getting her information secondhand from her daughter. This first incident was documented under SCSO CAD #20161092546. There is no case report involving the initial call for service and it appears that it was only verbal in nature.

While the SCSO deputies were on scene they obtained statements from the Firmin's which led them to initiate another case report to document two separate incidents that had allegedly happened on an earlier date(s). The first incident involved an allegation that C/D Firmin had grabbed his wife's cell phone and battered her while they were driving back from a baseball tournament. During his interview, C/D Firmin stated that he did take his wife's phone but he denied that he had battered her. Based on this allegation, the responding deputy requested a Capias for C/D Firmin for one count of "Battery." The second incident documented in this report involved a disturbance at the marital residence where C/D Firmin alleged that his wife had thrown a cordless phone at him. Based on this allegation, the responding deputy requested a Capias for for one count of "Battery." The Seminole County Child Protective Services office was notified of these allegations because minor children were present during them, they also initiated an investigation. The State Attorney's Office reviewed the Capias requests that were submitted but declined to pursue charges on either request. These incidents were documented under SCSO case #20161102953.

Later in the evening of April 18, 2016, SCSO deputies were called to residence in the city of Oviedo in reference to an incident that allegedly occurred some eighteen months prior. The complainant in this case is significant in this case is significant in the second alleged that some eighteen months prior, she was riding in a car with Eric Firmin when he pulled his penis out and tried to place her hand on it. Stated that she had never reported this incident. This allegation was documented under SCSO case report CR #201600002963. At the time the report was taken, stated that she did not want to pursue this matter and she signed a non-prosecution affidavit. Two days later, called deputies back and told them she now wanted to press charges. During this second meeting, made a significant change to her version of this incident. During her second statement she stated Firmin merely unzipped his pants and asked for a "hand job." During his interview with the SCSO investigator, C/D Firmin denied the allegations against him. The SCSO filed a Capias with the SAO requesting that Eric Firmin be charged with a single count of "Battery." The SAO later reviewed this case and 'No Filed' the request.

On April 22, 2016 C/D Firmin called the SCSO and requested a deputy to stand-by while came by to pick up some of her belongings. This was documented under case # 20161132731, this is a CAD entry only and no case report exists. There were no criminal allegations in the CAD report.

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On April 27, 2016 the Oviedo Police Department was called to residence after C/D Firmin arrived to pick up clothing for his daughter. In this instance, C/D Firmin had asked his wife for some of their daughter's clothes, she told him she would leave them by the mailbox at her mother's residence where she was staying. stated she was aware of the direction her daughter provided to C/D Firmin but, because she does not like him, she started yelling at him as soon as he arrived. stated that C/D Firmin never got out of his car during this incident. C/D Firmin stated that he left the residence without incident. As he was leaving he was stopped by an Oviedo PD Officer that was responding to the disturbance call. During this stop he was informed he was being trespassed from residence, refer to Oviedo PD case # 2016TP1180809.

The following day, on April 28, 2016, Firmin was contacted by telephone by an officer from the Oviedo Police Department. During this call he was told that he was being trespassed from his wife's new residence. This was done over the telephone and C/D Firmin had no in-person contact with any officers. The second trespass was written under Oviedo PD case # 2016CJ006649.

On May 1, 2016, Michael Zajack contacted the Broward Sheriff's Office and stated that C/D Firmin had been harassing him via text messages and phone calls. The deputy called C/D Firmin to confirm his identity and ask that he cease contact with Zajack. This call for service was handled under BSO case # L17160501000020, it was closed out with CAD comments only reflecting that no criminal activity had taken place. The BSO deputy also referred Zajack to the BCSO. Zajack later contacted the BCSO Staff Services Office and initiated a formal complaint against Firmin.

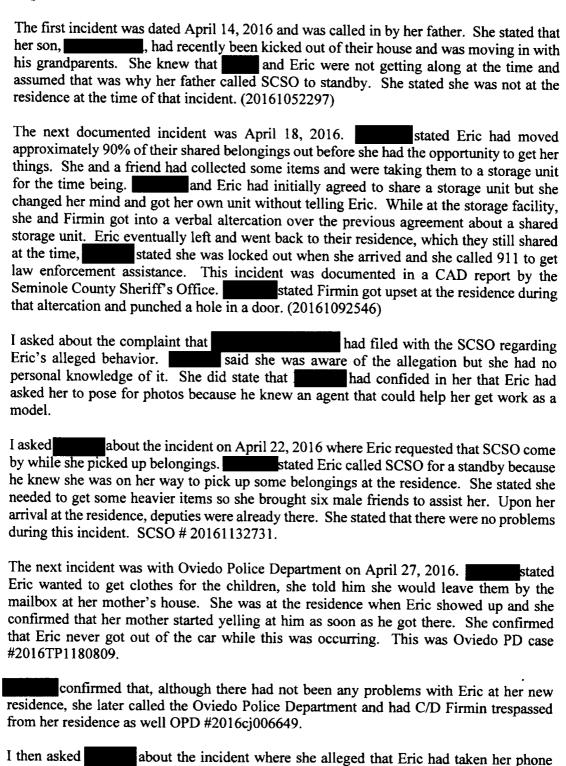
On June 7, 2016, C/D Firmin notified BCSO that he had another contact with Seminole County Child Protective Services (CPS) in reference to case #20161102953 (listed above). This was a follow up interview on the case. I was later told that the investigation was closed with "no indicator findings for domestic violence."

### III. Witnesses

On May 11, 2016, Agent James Landen and I interviewed at her residence in Oviedo. I spoke with on the telephone earlier that day and she stated there had been many more instances where law enforcement was involved than I was initially made aware of.

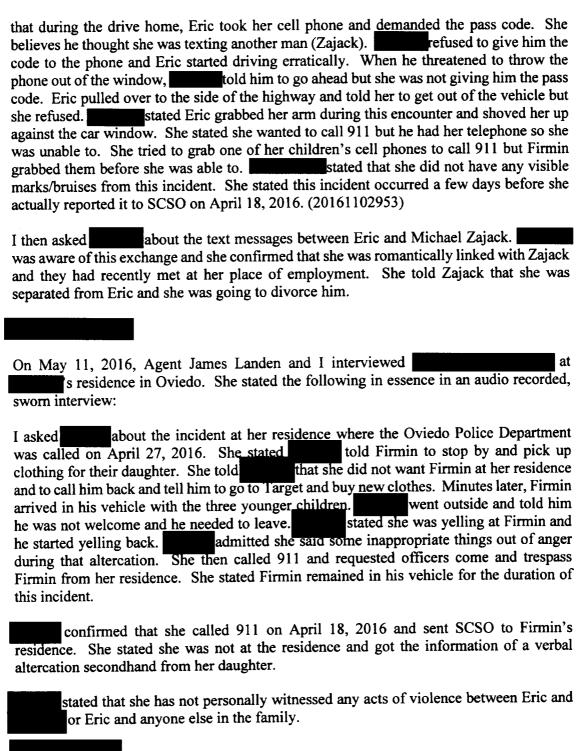
When I arrived at her residence, I asked about several documented instances where the Seminole County Sheriff's Office as well as Oviedo Police Department were called to the marital residence or to her mother's residence.

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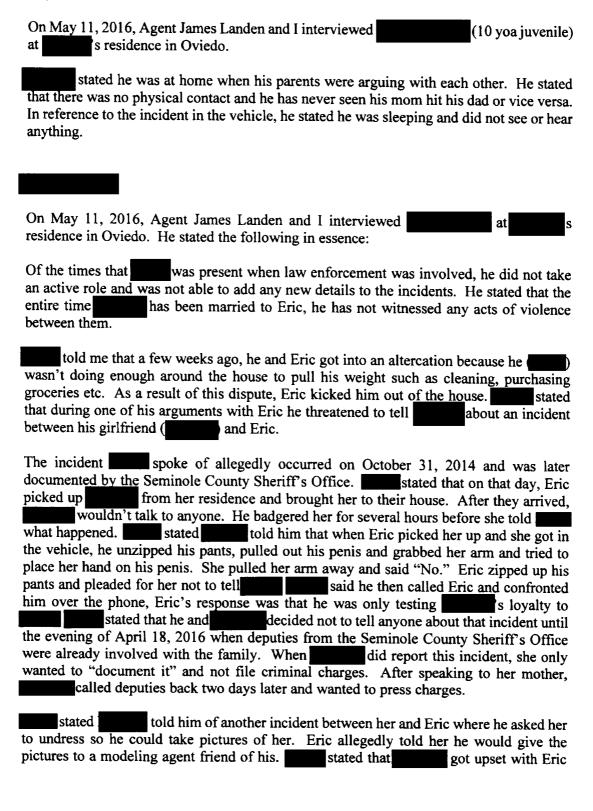


and battered her in the car on the way back from a youth baseball tournament. She alleged

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and threatened to tell was not present for this incident and he only has sversion of this incident.

stated that he has no first-hand knowledge of any of the incidents that he commented on. All the information he has come from his mother or stated that he has never witnessed any acts of violence between the family.

Megan Lane Deputy Sheriff Brevard County Sheriff's Office

On May 12, 2016, Lieutenant Alex Fischback and I interviewed Deputy Megan Lane at Staff Services. The following is a summary of that interview:

In Firmin's subject officer interview, he stated that he asked Lane to come to his residence while he was dealing with SCSO after a verbal altercation with

Lane stated Firmin called her after he was involved in a verbal altercation with He had been instructed to go to his new apartment by SCSO deputies and wait for them. While waiting, Firmin called Lane and asked her for moral support and legal advice. Lane said she drove to Firmin's residence, she states that she was off-duty at the time and not in uniform. She stated Firmin had introduced her as a deputy to the SCSO deputies but she had not mentioned it. She stated she was only present during the investigation but not the incident. She said she had no firsthand knowledge of anything else going on between Firmin and his wife.

When asked about her personal relationship with C/D Firmin, Lane stated that she knows him from work. She stated that they had been out socially with others previously. When asked, she stated that he has previously asked her to watch videos that depict him and his wife having sex. He has also asked her to join in on threesome sexual encounters. Lane stated that she turned down each of these advances.

Brock Maggie Corrections Lieutenant Brevard County Jail Complex

On May 16, 2016 Agent Landen and I conducted a sworn, audio recorded interview with Lieutenant Brock Maggie at the North Precinct Substation in PSJ. The following is a summary of that interview:

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Maggie stated that Firmin had notified him of several instances when outside law enforcement agencies were called to his residence. Maggie stated he was made aware of the following interactions between Firmin and various law enforcement agencies:

- April 18, 2016 after the verbal altercation at the storage unit and their residence to include the alleged battery DV incident in the vehicle and later DCF investigation. Firmin also told him of the allegation between him and
- April 22, 2016. Stand by for pick-up of belongings. Maggie stated Firmin notified him of this incident when was picking up some household items.
- April 27, 2016. Verbal altercation at the stress of this incident as well as the trespass warning from the in-laws residence. He was not aware of the trespass from the trespass residence.

Kelly Haman Corrections Lieutenant Brevard County Jail Complex

On May 20, 2016 Agent Landen and I conducted a sworn, audio recorded interview with Lieutenant Kelly Haman at the Brevard County Jail Complex. The following is a summary of that interview:

Haman stated that she was made aware of some of the altercations between Firmin and on April 22, 2016. She was asked to call SCSO and find out if the 911 calls were just requests for standby/ keep the peace or if there was anything else to them. She stated she spoke with a dispatcher who stated there were no case reports generated at the time and no criminal allegations had been made. She stated she also called Firmin to check on him. She stated Firmin was fine and she provided him with the telephone number for EAP. Haman stated Firmin never informed her that he was a subject in an investigation in any outside agency. Haman stated she does not supervise Firmin directly, only when she fills in for the lieutenant on his shift.

### Michael Zajack

Michael Zajack filed a sworn, written complaint for this investigation. In Zajack's complaint, he lists times and dates of several text messages from Firmin but he does not provide the content. He also lists times and dates of telephone calls that were made to him or his wife (only one call) by Firmin. Some of these calls originated from blocked telephone numbers and therefore cannot be confirmed as originating with Firmin. Zajack doesn't provide content about any of the telephone calls either, he only states they were unwanted and harassing in nature.

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The text messages in question were still in Firmin's department issued cell phone. I reviewed these messages and did not find that the text conversation was threatening. In the texts on April 16, 2016, Firmin confronts Zajack about having a sexual relationship with Zajack does not deny that relationship. The two go on to talk about various issues to include Zajack's wife cheating on him in the past and how he learned to be a better person after reading a book called "The Verbally Abusive Relationship." By the end of the text thread, Zajack agreed to stop seeing and in exchange, Firmin would not tell that Zajack was cheating on her.

The following day Firmin texted Zajack "I want an honest answer only I'm about to unlock her phone and look at the Kik app have you been talking to her? Zajack did not respond.

In a single text on April 20, 2016, Firmin writes "Thank you for not being able to keep your work with me man-to-man I'm glad I trusted you". Zajack did not respond.

Prior to the text messages, Firmin sent private messages to Zajack via Facebook Messenger. Zajack never responded to these messages. They read as follows:

March 22, 2016 "Hey bro just wondering when the next date is planned with my wife?"

March 30, 2016 "At least u got some ass at least......"

April 13, 2016 "Keep talking to my wife and I'm going to put u on blast on social media"

Although Zajack feels the text messages are threatening and harassing, after reading them over in their entirety, the incident does not rise to a criminal level.

## IV. Subject Employee

Eric Firmin
Corrections Deputy
Brevard County Jail Complex

On May 10, 2016 I made contact with Corrections Deputy Eric Firmin and provided him with a "Notice of Administrative Investigation." I explained the allegations and informed him to contact a representative of his choice if he desired to have one with him during his interview. The interview was scheduled to take place on Thursday, May 12, 2016 at 1000 hours in the Staff Services office. A second interview took place on May 23, 2016 at 1400 hours.

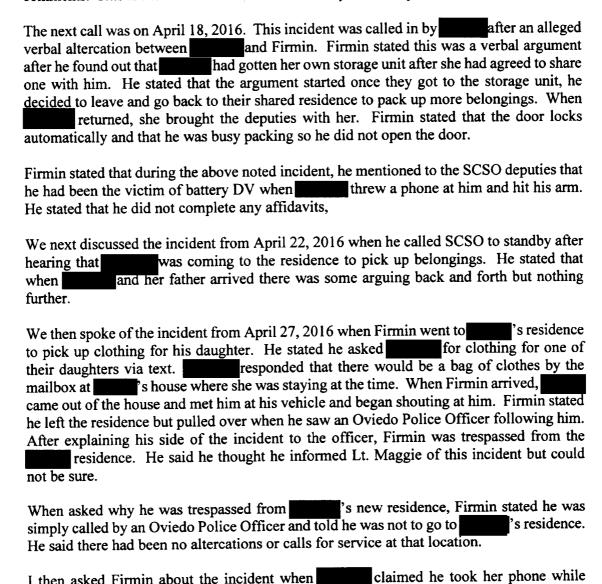
On May 12, 2016 Firmin arrived at Staff Services with his Coastal Florida Police Benevolent Association (PBA) representative, Al Boettjer. Prior to the sworn audio

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recorded interview, Firmin was provided with and reviewed the investigative file to include all audio files associated with this investigation. Details of the interview are as follows:

I first spoke with Firmin about the law enforcement calls for service at his residence in Seminole County.

When asked about the P/U belongings call that occurred on April 14, 2016, C/D Firmin stated that he was not even present when this occurred. This was supported by the CAD comments. This is the incident that was called in by Firmin's father in-law.



driving back home from Gainesville. He stated he asked for her phone and pass code but she refused. He states that he never put his hands on her and that he was not driving

I then asked Firmin about the incident when

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erratically with his children in the car. Firmin stated that he was aware that reported this incident to SCSO. He stated he was interviewed and provided a statement for the case. Firmin claims that he was told the report was going to be for informational purposes only and he later told Lt. Maggie about the case.

I then asked Firmin about the alleged incident with from October 31, 2014. He confirmed that he did pick her up that day but he claims that he drove her straight to his residence. He stated that he had picked her up because she wanted to come and visit his son and it was just more convenient for him to pick her up. Firmin denied that he unzipped his pants and pulled out his penis. He also denied that he grabbed her arm or tried to place her hand on his penis. He stated there was very little conversation during the ride and that he merely picked her up from her house and drove her to his residence so she could meet up with He also denied that he and discussed this on the phone that night as had claimed. Firmin said he was made aware of these accusations by SCSO when they took his statement. He stated that he was also told only wanted it documented and was not looking to press charges on him. Firmin stated he told Lt. Maggie about this incident over the phone.

I then asked Firmin about the allegation that he propositioned about taking nude photographs for a potential modeling job. He denied that ever happened and denied the claim that stopped babysitting because she felt uncomfortable around him. He stated had not babysat for them in several months and the last time she did, she was running late, which made him late for work.

Before the interview, Firmin listened to all other audio recorded interviews that were conducted prior to that date. In state interview she spoke of the injunction she requested in Seminole County. Firmin stated he had no knowledge that his wife had filed for an injunction prior to listening to the interview.

The last law enforcement encounter I asked Firmin about was his interaction with the Broward Sheriff's Office. He confirmed that he was called by a BSO deputy that was inquiring about his contacts with Zajack. Firmin states that he told him he was a correction deputy with BCSO and that the phone he was using was a department issued cell phone. He stated that he did have contact with Zajack because he believed he was sleeping with at the time. I showed Firmin the text messages and PM's on Facebook Messenger. Firmin confirmed that he sent the messages and made the telephone calls. He explained that his intent was to confirm that Zajack was in a relationship with the would not call Lauren Zajack to tell her Michael was having an affair. Firmin stated he was not harassing or threatening Zajack and that he only wanted him to end his relationship with

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I informed Firmin that there were other text messages on his department issued cell phone that show he is using it for purposes outside the scope of his duties. Several of the messages sound like he is in relationships with several other women. He responded that shows him no affection and so he flirts with other women, he claimed he has never been intimate with anyone outside his marriage.

As far as using his department issued cell phone for these contacts, Firmin stated he signed a document when he was issued the phone saying it could be used for personal reasons. I asked if he was paying the required \$5 monthly usage fee and he stated he has never seen a deduction from his paystub.

At the end of this initial interview, Firmin disclosed that he asked Deputy Megan Lane to come to his residence on April 18, 2016 after his encounter with SCSO. He knew the deputies were going to come back to speak with him at his new apartment and he wanted someone he knew to help him through the process.

#### Second interview

After the first interview with Firmin, I interviewed Deputy Lane, Lt. Maggie, and Lt. Haman. Firmin returned to the Staff Services office to listen to these interviews and be questioned again. This second interview took place on May 23, 2016. Firmin was accompanied by his PBA representative Al Boettjer. The following is a summary of that interview:

I first asked Firmin about some text messages that were in his department phone that we did not discuss during the first interview.

- The first was between him and 'Jennifer' and took place on May 1, 2016 starting at 6:31 pm. In the text messages, it appears that they are setting up a date and were paired up on <a href="www.match.com">www.match.com</a>. This text message exchange was while Firmin was on duty and assigned to booking.
- The second text message thread was between him and 'Vigy' and is sounds like they were just on a date and he would like to continue with a relationship.
- The third message thread I asked Firmin about was to an unknown person and there was only a telephone number attached. In this thread, Firmin is inviting this person to walk into his residence and join in a threesome. The recipient declines.
- The final text thread I asked Firmin about was dated March 30, 2016 and is to 'Paola.' On that date, he texted her and says "I'm drinking in car line LOL." When asked about this, he stated he was joking with her about something she said

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previously and would never consume alcohol while picking up his children from school.

All these text messages are from Firmin's department issued telephone and many of them sound contradictory to his previous statement of not being in any relationships outside his marriage. Firmin confirmed that all the exchanges listed above were his. He then reiterated that he has not been in any physical relationships outside his marriage. He stated once he realized his marriage was over, he started to contact other women in attempt to start up romance.

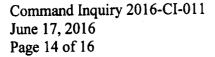
I then asked Firmin if he read over the formal complaint letter our office received from Mr. Zajack. He stated he read it but did not consider it to be harassment at all. He stated the initial text thread was a man to man conversation about the current relationship between Zajack and Firmin stated when they finished the conversation he believed that relationship was going to end and there would be no further contact between the two. After Firmin discovered Zajack was still talking to he took it on his own to call Lauren Zajack and tell her that her husband was cheating on her. Firmin stated that if he were in the same situation, he would want the other spouse to do the same for him. Firmin insisted that none of the messages or conversations were threatening or harassing.

We then discussed the various events where law enforcement was called to his residence to determine which events he notified his supervisors of. According to C/D Firmin, he made either verbal notification (telephone) or text notification of all the incidents he was aware of, to Lt. Maggie. None of the notifications were made in compliance with G. O. 400.18 Subject of an Investigation.

In Firmin's department issued telephone, there are several voice messages from a toll-free telephone number. When listening to some of the messages, it is clear they are from a bill collector. When I asked Firmin about this he stated that phone number is from the lienholder for his vehicle. He claims that if he is one day late on his car payment, they start calling him three times a day. Firmin denied that he was in financial distress.

# Memo from C/D Eric Firmin regarding his contact with Seminole County CPS

On June 7, 2016, Firmin was contacted by a friend of his stating she had been questioned by Seminole County Sheriff Child Protection Services in reference to the open case. He was informed that the case was closed and unfounded. Firmin generated a memorandum detailing this contact. A copy will be attached to this investigation as an enclosure. On the same day, I received an email from the CPS investigator, Alexis Fischbach, confirming that their investigation had been concluded. Fischbach stated the case was closed with no indicator findings for family violence or threats to a child. A copy of this email will be attached to this investigation as well.



### V. Summary and Recommendations:

The following is a detailed summary of the key points of this investigation:

Regarding the harassment complaint initiated by Michael Zajack – After reviewing the complaint and comparing it with the text messages that were still on Firmin's cell phone, I find that the messages are not harassing or threatening in nature. Firmin had suspected his wife of having a romantic encounter with Zajack. Firmin confronted Zajack (via text and telephone) and he confirmed Firmin's suspicions. No threats were made by Firmin. Although Mr. Zajack is unhappy Firmin's actions, they were not criminal. Firmin did utilize his department issued cell phone to contact Zajack, this is in violation of BCSO policy.

In regards to the Battery-DV case where the SCSO requested a capias charging Eric Firmin with battery to his wife. Eric Firmin has stated that he did take his wife's cell phone but he denies that there was any physical struggle or violence involved. The SCSO report does not reflect that any independent witnesses were identified in this matter or that any physical evidence was located to support the allegation. The Brevard Seminole SAO reviewed this matter and determined to take no action on the matter. I interviewed and she was unable to supply me with any evidence (pictures etc.) to support her allegation. Based on the results of my investigation, I concur with the SAO that there is not enough evidence to support a charge against Eric Firmin. In this instance, Eric Firmin failed to notify the Sheriff in writing that he was the subject of an investigation.

to the SCSO that Eric Firmin had In regards to the allegation made by exposed himself to her and grabbed her arm. Although the incident allegedly took place on October 31, 2014, it should be pointed out that it was only brought forward after her had been kicked out of the house by Eric Firmin. More troubling than the delayed reporting of this incident is the fact that, according to the SCSO case made substantial changes to her allegation from the time she first report(s), reported it to the time she made her final statement. Based on the information provided in the second statement, SCSO filed a capias request with the 18th Judicial Circuit State Attorney's Office but only for a single charge "Battery." The case was reviewed by the SAO and the disposition was to NO FILE due to insufficient evidence. The SAO comments are as follows: There is insufficient evidence to prove anything happened in this case. The victim waited about eighteen months to tell law enforcement anything occurred. There are no witnesses and no visible injury. The defendant denies anything occurring. There is absolutely no way to prove this case beyond a reasonable doubt in court. Based on my review of this allegation, I concur with the SAO's findings as I do not believe there is sufficient evidence to prove this allegation. In this instance, Eric Firmin failed to notify the Sheriff in writing that he was the subject of an investigation.

In reference to the two incidents where Firmin was trespassed from his wife's residence. I reviewed the CAD reports provided by the Oviedo Police

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Department as well as statements made in this investigation. I find that Eric Firmin's actions in these two incidents were in compliance with agency policy. Firmin notified Lieutenant Maggie by telephone of both of these instances. In this instance, Eric Firmin failed to notify the Sheriff in writing that he was the subject of an investigation.

In reference to the injunction for protection that period petitioned for against Eric Firmin. This request was never granted and Eric Firmin had no knowledge that it had been filed.

This investigation determined that C/D Firmin repeatedly used his agency issued phone for personal matters in violation of established agency policy. Investigation determined that C/D Firmin was not paying the monthly fee for such usage and I could not locate any paperwork where he had selected that phone use option.

A review of the content of the messages contained on C/D Firmin's assigned cell phone revealed that he was using it to solicit other persons, including other employees, for romantic purposes. C/D Firmin stated he has made comments and 'tested the waters' for romantic interludes with women, to include fellow members of the department. Some of these conversations were on his agency issued cell phone. By using the agency issued phone for these purposes C/D Firmin has created a public record that must now be maintained by the agency.

Based on the results of this investigation I recommend the following administrative charges against Corrections Deputy Eric Firmin to be closed as follows:

Section 400.00, General Professional Responsibilities – Sustained Section 400.18, Subject of an Investigation – Sustained Section 400.27, Prohibited Activity While on Duty – Sustained Section 400.06, Compliance with Law and Regulation – Not Sustained Section 400.50, Unauthorized Use of Agency Equipment - Sustained Section 200.05B, Cellular Telephones – Sustained

### VI. Enclosures

- A. Authorization Memo for Case Number 2016-CI-009
- B. Notice of Administrative Investigation
- C. Administrative Investigative Warning
- **D.** Copy of 2016-INFO-016
- E. Complaint Package from Michael Zajack
- F. Text Messages Between Firmin and Zajack
- G. CAD report from Broward Sheriff's Office L17160501000020

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- **H.** CAD reports from Seminole County Sheriff's Office 20161052297, 20161092546, 20161092603, and 20161132731.
- I. Case reports from Seminole County Sheriff's Office 20161102953 and 201600002963.
- J. Case reports from Oviedo Police Department 2016CJ006649 and 2016TP1180809.
- K. Injunction request from Seminole County 16-DR-1735-06D-L
- L. Memorandum from Firmin reference to CPS case
- M. Email from CPS stating case is closed with no findings against Firmin

### VII. Oath

I, Agent Charles W. LaRoche, do hereby swear, under penalty of perjury, that to the best of my personal knowledge, information, and belief, I have not knowingly or willfully deprived, or allowed another to deprive, the subject of the investigation of any of the rights contained in ss. 112.532 and 112.533, Florida Statutes.

Signed

Agent Charles W LaRoche #612

Sworn to and subscribed before me, the undersigned authority, and this 17th day of June, 2016.

Signature

NOTARY PUBLIC/LAW ENFORCEMENT OFFICER

IN PERFORMANCE OF OFFICIAL DUTIES



# Brevard County Sheriff's Office

Titusville, Florida

# **MEMORANDUM**

DATE:

June 27, 2016

TO:

Corrections Deputy Eric Firmin

FROM:

Chief Michael J. Lewis

RE:

Final Action

Administrative Investigation 2016-CI-011

BREVARD COUNTY SHERIFF'S OFFICE

Received By: Eric Firmin

1/78

Signature of Employee Served

Served by:

507 LT MAGGIE

Signature of Agent/Deputy

A TRUE COPY

<u>06 00</u>

TIME

Administrative Investigation 2016-CI-011 is now closed. The final action regarding this matter is the determination of sustained charges and the application of appropriate corrective action.

After a review of the administrative investigation, and in consideration of your input at your pre-deprivation hearing on June 22, 2016, I have determined that your actions were in violation of the established policies and standards of the agency. During your hearing you displayed a positive attitude and took full responsibility for your actions. I am confident that this pattern of behavior will not be repeated.

Therefore, based on my review, I am sustaining violations of 400.18, Subject of an Investigation and 200.05B, Cellular Telephones. The allegation that you were in violation of 400.00 General Professional Responsibilities, 400.27 Prohibited Activity While on Duty, 400.06 Compliance with Law and Regulation, and 400.50 Unauthorized Use of Agency Equipment shall be consolidated into the other violations and closed as "Not-Sustained."

As a corrective action you will receive a Letter of Reprimand. You are forewarned that any subsequent violations could lead to progressive discipline up to, and including, termination.

This memorandum will serve as your Letter of Reprimand.

cc: Major Tomblin Major Dodson Human Resource Manager Gillis Investigative File 2016-CI-011